



Govern d'Andorra

Regulation

TOURIST ACCOMMODATION OCCUPATION REGISTER (ROAT)

Tourist accommodation units are obliged to register all users staying there.

Tourist Accommodation Occupation Register (ROAT) Regulation (BOPA gazette no. 25, 02/05/18), in accordance with General Tourist Accommodation Law 16/2017 of 13 July.

Tourist accommodation must necessarily register the following points for each user in the ROAT:

Tourist accommodation	- Date (day, month and year) of arrival - Date (day, month, year) of departure	- Name and surname/s - Nationality - Date and place of birth - Country of residence	- Daily update
Mountain huts and 'Bordes'	- Date (day, month and year) of arrival - Date (day, month, year) of departure	- Name and surname/s - Nationality - Date and place of birth - Country of residence	- Daily update on paper - Data sent every 15 days
Under 16s in all accommodation	- Date (day, month and year) of arrival - Date (day, month, year) of departure	- Name and surname/s - Nationality - Date and place of birth	

Tourist dwellings (HUT) and companies engaged in the management of tourist housing (EGHUT) must, in addition to all other data required for tourist accommodation, declare the HUT registry number.

Preservation of personal data

Tourist accommodation, with the exception of mountain huts and 'bordes', must keep a paper or digital copy of the identity document of all users over 16 years of age, on which a photograph must appear.

Special case

If a customer over 16 years of age has no identity document does not wish to show one, the tourist accommodation, with the exception of mountain huts and 'bordes' will notify the police department in writing or verbally within a maximum 24 hours from the customer's arrival, or in any case before the customer leaves the accommodation.

Protection of personal data

The tourist accommodation is responsible for the treatment and management of the data they obtain through the ROAT, and are therefore subject to the provisions of Law 15/2003, of 18 December, qualified for the protection of personal data.